



# Washington Suburban Sanitary Commission

14501 Sweitzer Lane • Laurel, Maryland 20707-5901

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Dear Valued Customer:

Due to frequent main breaks and the discoloration of water passing through the mains, the Washington Suburban Sanitary Commission (WSSC) will be replacing the water main at the 10905 Block Montrose Ave. This process is scheduled to begin on January 23, 2012 and will require approximately 150 days to complete, depending upon weather conditions.

The "old" water main will continue servicing your property while we are installing new pipelines. We will maintain normal water service; however brief interruptions will occur only when the water service is connected from the "old" main to the "new" one, and again when the "old" main is disconnected from the water system. We will notify you in advance of these service shutdowns, and all connections will be completed within one workday.

Due to the replacement of the main, there may be periods of minor inconvenience. During construction, it may be necessary to post "No Parking" signs in some areas during normal working hours. Evening and weekend parking will not be restricted. We appreciate your patience and cooperation.

Upon concluding the project, WSSC will immediately make temporary repairs to the street and sidewalk. A WSSC contractor will permanently patch all the affected streets or sidewalks within 120 days of the completion date.

WSSC will make every effort to complete the main installation project quickly and efficiently, with as few inconveniences as possible to our customers. If you have any questions about this matter, please do not hesitate to contact me at (301) 206 - 8315. In case of emergency, please contact our 24-hour emergency service at (301) 206 - 4002.

Sincerely,

Diane M. Spriggs  
Systems Enhancement Unit Coordinator